

Information for new tenants

Hillingdon Primary Care Trust

(GPs, dentists, and pharmacies)

Phone: 01895 452000

www.hillingdon.nhs.uk or www.nhs.uk

For details of opening times, maps and telephone numbers for GPs, dentists and pharmacies log on to

www.nhs.uk/localnhsservices

Details of late night pharmacies can also be found in your local newspaper.

Hospitals

Hillingdon Hospital

Pield Heath Road,
Uxbridge, Middlesex, UB8 3NN

Phone: 01895 238282

Accident & Emergency

Harefield Hospital

Hill End Road,
Harefield, Middlesex, UB9 6JH

Phone: 01895 823737

No Accident & Emergency

Mount Vernon Hospital

Rickmansworth Road,
Northwood,
Middlesex, HA6 2RN

Phone: 01923 826111

No Accident & Emergency

Northwick Park Hospital

Watford Road,
Harrow, Middlesex,
HA1 3UJ

Phone: 020 8864 3232

Accident & Emergency

Watford General Hospital

Vicarage Road,
Watford, Hertfordshire,
WD18 0HB

Phone: 01923 244366

Accident & Emergency

Post Offices

Ruislip

Howletts Lane, 81 Howletts Lane.

Ickenham Road, 4 Station Parade.

Ruislip, 48 High Street.

Ruislip Manor, 118 Victoria Road.

West End Road, 296 West End Road.

West Mead, 516 Victoria Road.

Whitby Road, 161 Whitby Road.

Eastcote / Pinner

Cannon Lane, 80 Cannon Lane.

Eastcote, 122/124 Field End Road.

Hatch End, 407/409 Uxbridge Road.

Pinner, 67 Bridge Street.

Pinner Green, 5 Pinner Green.

Northwood / Northwood Hills

High Street, 26 High Street.

Moor Park, 8 Main Avenue.

Northwood, 62 Green Lane.

Northwood Hills, 71 Ryefield Parade.

Uxbridge / Hillingdon / Ickenham

Colham Green, 88/90 Pield Heath Road.

Cowley, 1 Dellfield Parade.

Moorfield Road, Cowley.

Uxbridge Town Centre, 1 Crown Walk.

Uxbridge Common, 101 Park Road.

Crescent Parade, 10 Crescent Parade. Long Lane.

Hillingdon Heath, 2 Blenheim Parade. Uxbridge.

Ickenham, 2 Long Lane.

North Hillingdon, 376 Long Lane.

Ryefield Avenue, 171 Ryefield Avenue.

Harefield / Denham

Denham Garden Village, Anchor Denham, Denham Green Lane.

Denham Green, 14 Station Parade.

Harefield, 1 Northwood Road.

Harvil Road, 2 Harvil Road.

Oxford Road, 1-2 Denham Parade, Oxford Road.

Hayes

Cranford Parade, 153 North Hyde Road.

Harlington, 224 High Street.

Hayes, 52 Station Road.

Redmead Road, 5 Redmead Road.

Hayes Bridge, 152 Uxbridge Road.

Hayes End, 1258-1262 Uxbridge Road.

High Road Hayes, 570 Uxbridge Road.

Kingshill Avenue, 288 Kingshill Avenue.

Uxbridge Road, 1086 Uxbridge Road.

Willow Bank, Unit 10, Willows District Centre, Jollys Lane.

Yeading, 246 Yeading Lane.

Yiewsley / West Drayton

Bath Road, 382 Bath Road.

Harmondsworth, Gable Stores, Harmondsworth Village.

Laurel Lane, 12 Laurel Lane.

Mulberry Parade, 3 Mulberry Parade.

Sipson, 424 Sipson Road.

West Drayton, 17 Station Road.

Yiewsley, 74 High Street.

For further information on Post Offices within the London Borough of Hillingdon, ring the Post Office Enquiries Line on 08457 22 33 44 (local rate). Textphone 08457 22 33 55. This line is open between 8.15am-6 pm Monday to Friday and between 8.30am-7pm on Saturdays.

You can also log on to their website at www.postoffice.co.uk

Tenants & Residents Associations

Ruislip

Harefield Tenants & Residents Association

Victoria Road Tenants & Residents Association

Uxbridge

ARKCA Residents Association

Braybourne Close Residents Association

Buckingham & Cedars Estate Tenants & Residents Association

Connaught Tenants & Residents Association

Cowley Tenants & Residents Association

The Gouldings (Monitoring Committee)

The Larches Residents Association

Mayfield Close Residents Association

Michael Shersby Complex Tenants & Residents Association

Oak Farm Residents Association

Rabbs Mill Co-operative

Hayes

Avondale Tenants & Residents Association

Crane Youth & Community Association

Hayes Garden Village Residents Association

Hayes Town Centre Residents Association

Townfield Tenants & Residents Association

Yiewsley

Bell Farm Tenants & Residents Association

The Glebe Estate Residents Association

Laurel Lane Residents Association

Violet Avenue Tenants & Residents Association

Whitethorn Estate Residents Association

Borough wide groups

Hillingdon Association of Council (Domestic) Leaseholders

Hillingdon Disabled Tenants and Residents Group

Hillingdon Federation of Council Tenants and Residents Association

Black and Minority Ethnic (BME) Housing Forum

Sheltered Housing Forum

To ask about joining or obtaining information on any of the above organisations please contact the Customer Involvement Team on 01895 277038 or email customerinvolvementteam@hillingdon.gov.uk

Dial-a-Ride Service West London

Phone: 0845 9991999 – Advance and same day Bookings

7 days a week - 8am to 11pm

Meals on Wheels

Freepost, Social Services 4S/05, Civic Centre, High Street, Uxbridge, Middlesex, UB8 1BR

Phone: 01895 277925/277110

Hillingdon Primary Care Trust

(for health issues)

Kirk House, Yiewsley, West Drayton. Phone: 01895 452000

Hillingdon Association of Voluntary Services

Key House, 106 High Street, Yiewsley. Phone: 01895 442722

Benefit Agency

Phone: 020 8426 3000 or freephone 0800 88 22 00

Social Services and Housing Older People Services

North Team – 01895 250100

Central Uxbridge – 01895 250738

South Team – 01895 277903

Social Services and Housing Children's Services

West Team - 01895 250731

East Team - 01895 250200

Day Centres

For people with learning difficulties

Coaxden Day Centre - 102 Park Road, Uxbridge.

Phone: 01895 238800

Honeycroft Day Centre - Honeycroft Hill, Uxbridge.

Phone: 01895 238193

Rural Activities Centre - West Drayton Road, Hillingdon

Phone: 01895 443445

Woodside Centre - 401 Uxbridge Road, Hayes.

Phone: 020 8561 8180

Employment Skills Training Unit - 161 Elliott Avenue, Ruislip.

Phone: 020 8426 1340

Maple Road Employment Services - 151B Maple Road, Hayes.

Phone: 020 8845 0802

Mental Health

Mead House (SE) - Mead House, Hayes End Road.

Phone: 020 8561 6676

Mill House (SW) - 38 Riverside Way, off Rockingham Road, Uxbridge.

Phone: 01895 206800

Pembroke Centre - 90 Pembroke Road, Ruislip Manor.

Phone: 01895 622424

Older people

Eastbury Road - 24 Eastbury Road, Northwood.

Phone: 01923 821676

Poplar Farm Day Centre - 151A Maple Road, Hayes.

Phone: 020 8845 8584

Other day centres

Asha Day Centre - Townfield Site, Central Avenue, Hayes.

Phone: 020 8569 2792

Asian older people's service

Grassy Meadow Day Centre - Grange Road, Hayes.

Phone: 020 8561 4228

Older people's service / people with learning disabilities

Phone: 020 8573 2120

People with physical and sensory disabilities

Parkview Day Centre - Farrier Close, Hillingdon.

Phone: 01895 436695

People with learning disabilities / special care unit

Phoenix Day Centre - Bourne Court, Station Approach, South Ruislip.

Phone: 020 8841 0223

People with learning disabilities / special needs

The Bridge Centre - Acol Crescent, South Ruislip.

Phone: 020 8841 0187

People with learning disabilities / challenging behaviour

Other useful contacts

Community Drugs Team - Old Bank House, 64 High Street, Uxbridge.

Phone: 01895 207730

Community services

Healthy Hillingdon - 1st Floor Offices, Yiewsley Library,
192 High Street, Yiewsley.

Phone: 01895 277615

Health information

Barnhill Independence Group - Acol Crescent, South Ruislip.

Phone: 020 8842 1255

Young people with disabilities

One Stop - 49/51 Station Road, Hayes.

Phone: 01895 556004

Children's information service

Citizens' Advice Bureaux

Phone: 0870 1264021

Website: www.citizensadvice.org.uk

Hayes, Hayes One Stop 49-51 Station Road, Hayes UB3 4BE

Ruislip 9 Eastcote Road, Ruislip HA4 8BD

Uxbridge Link 1A, Civic Centre, Uxbridge UB8 1UW

Other useful numbers

Abandoned cars

To report abandoned cars

Phone: 01895 556000

Email: contactcentre1@hillingdon.gov.uk

Careline

A careline alarm gives you the freedom to live independently.

This service is available to all residents who feel vulnerable in their own home.

Phone: 01895 250380

Credit Union

M for Money Credit Union

The Bungalow, Harlington Community School, Pinkwell Lane, Hayes, UB3 1PB

Phone: 020 8573 8010 - Monday to Friday - 8am to 4pm

Crime Prevention Office

North of A40 (to include Ruislip, Northwood and Harefield)

Gareth Summers: Phone: 020 8246 1822

Uxbridge & West Drayton

David Tennyson: Phone: 0208 246 1779

Hayes down to Heathrow Villages

Bob Lander: Phone: 020 8246 1770

Furniture

If you do not have any furniture and are in receipt of any benefits you can contact Community Furniture on 01895 256655 who may be able to supply some furniture at a reasonable cost. They are based on the Uxbridge Trading Estate, Trim Fleet House, Opposite 43 Arundel Road, off Cowley Mill Road. Opening times Mon - Thur 9am -5pm. Viewing times 10am – 3pm

Gas and Electricity Suppliers

To find out who supplies the gas or electricity to your property please telephone the following:

Energy Watch: 0845 9060708

Phone directory

Phone: 0800 833400

Phone directories for your local area can be ordered from British Telecom. There will be a delivery charge of £3.65. Extra copies for your area or for other areas can also be ordered at a cost of £3.65 per directory (to cover delivery).

Redirection of mail

To arrange to have your mail redirected to your new address for a period between one month and two years telephone 0845 7740 740 or visit the web site www.royalmail.com to request a form and details of charges.

Resident parking permits

If your area is covered by Resident Parking Permits ring the Parking section on 01895 250633 for an application form. The first permit is free of charge. If you require additional permits they are £40 each per year. Books of ten daily visitor vouchers are also available at a cost of £5.

Special collections

The Special Collection Service is for Hillingdon residents who require bulky household items collected from their home. The service currently costs £12 for 4 large items or up to 12 bags of rubbish. The collection of waste (up to 6 bags) and bulky items of household waste (up to 4 items) is free for senior citizens and the registered disabled. Fridges and freezers are removed free of charge for all Hillingdon residents. For larger quantities, telephone (01895) 277506. No loose rubbish will be collected.

TV licence

To transfer your TV licence to your new address telephone 08705 246 246 or visit the website: www.tvlicensing.co.uk and fill out a change of address form on line.

Harassment and domestic violence

It is important to report any incident of harassment or domestic violence. You can contact us by using the freephone number 0800 694 0240 which is staffed by our antisocial behaviour team.

There are a number of other agencies that can help.

- in an emergency, dial 999
- if you need general information about your rights and needs, you can contact Hillingdon Council's One Stop Shop on 01895 556004
- a domestic violence community outreach worker, based at the Community Safety Unit in West Drayton, can be contacted during office hours on 020 8246 1745.
- if you want to talk to a Police Officer at the Community Safety Unit, call 020 8246 1766.
- if you are a woman and prefer to arrange a place for yourself in a refuge, you can contact 0808 200 0247

Schools

For information on infant and junior school admissions and waiting Lists contact the Contact Centre on 01895 556644 or e-mail: admissionsbenefits@hillingsdon.gov.uk

For information on secondary school admissions and waiting lists contact the schools direct.

Look up the Hillingdon web site www.hillingdon.gov.uk and go to Education and Learning and then Schools and Colleges for on line application forms together with other useful information such as Key Stage 2 exam results, holiday dates and contact numbers.

Libraries

There are 17 libraries in the borough. All offer a range of materials for loan, information, lifelong learning, reader development, and community information.

All 17 have ramps for the disabled and automatic doors. There is also a mobile library service which calls at various parts of the borough every week.

For further information on this and other services, please contact the information desk at Uxbridge Library on 01895 250600 or log on to www.hillingdon.gov.uk.

Library	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Central Library High street Uxbridge, UB8 1HD Phone: 01895 250600 Renewals: 01895 250714 Fax: 01895 239794	9.30 to 8.00	9.30 to 8.00	9.30 to 5.30	9.30 to 8.00	10.00 to 5.30	9.30 to 4.00	12.30 to 4.30
Eastcote Library Field End Road, Eastcote, HA5 1RL Phone: 020 8866 3668	10.00 to 5.30	10.00 to 7.00	Closed	10.00 to 7.00	10.00 to 5.30	9.30 to 4.00	Closed

Library	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Harefield Library Park Lane, Harefield, UB9 6BJ Phone: 01895 822171	2.00 to 5.30	10.00 to 1.00 & 2.00 to 5.30	Closed	10.00 to 1.00 & 2.00 to 7.00	2.00 to 5.30	9.30 to 4.00	Closed
Harlington Library Pinkwell Lane, Hayes, UB3 1PD Phone: 020 8569 1612 Fax: 020 8569 1625	9.00 to 5.00	9.00 to 7.00	9.00 to 1.30	9.00 to 7.00	9.00 to 5.00	9.00 to 4.00	Closed
Hayes Library Golden Crescent, Hayes, UB3 1AQ Phone: 020 8573 2855 Fax: 020 8848 0269	10.00 to 8.00	10.00 to 8.00	10.00 to 5.30	10.00 to 8.00	10.00 to 5.30	9.30 to 4.00	Closed
Hayes End Library Uxbridge Road, Hayes, UB4 8JQ Phone: 020 8573 4209	Closed	10.00 to 1.00 & 2.00 to 7.00	Closed	10.00 to 1.00 & 2.00 to 5.30	Closed	9.30 to 4.00	Closed
Ickenham Library Long Lane, Ickenham, UB10 8RE Phone: 01895 635945	10.00 to 5.30	10.00 to 5.30	Closed	10.00 to 7.00	10.00 to 5.30	9.30 to 4.00	Closed

Library	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Kingshill Library Bury Avenue, Hayes, UB4 8LF Phone: 020 8845 3773	10.00 to 1.00 & 2.00 to 7.00	Closed	Closed	10.00 to 1.00 2.00 to 5.30	2.00 to 5.30	9.30 to 4.00	Closed
Northwood Hills Library Potter Street Northwood, HA6 1QQ Phone: 01923 824595	10.00 to 7.00	10.00 to 5.30	Closed	10.00 to 7.00	10.00 to 5.30	9.30 to 4.00	Closed
Oak Farm Library Sutton Court Road, Hillingdon UB10 9PB Phone: 01895 234690	10.00 to 7.00	10.00 to 5.30	Closed	10.00 to 7.00	10.00 to 5.30	9.30 to 4.00	Closed
Oaklands Gate Library Green Lane, Northwood, HA6 3AB Phone: 01923 826690	10.00 to 5.30	10.00 to 7.00	Closed	10.00 to 5.30	10.00 to 5.30	9.30 to 4.00	Closed
Ruislip Library (Manor Farm) Bury Street, Ruislip, HA4 7SU Phone: 01895 633651 Fax: 01895 677555	10.00 to 8.00	10.00 to 8.00	10.00 to 5.30	10.00 to 8.00	10.00 to 5.30	9.30 to 4.00	Closed

Library	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Ruislip Manor Victoria Road, Ruislip Manor, HA4 9BW Phone: 01895 633668	10.00 to 7.00	10.00 to 5.30	10.00 to 5.30	10.00 to 7.00	10.00 to 5.30	9.30 to 4.00	Closed
South Ruislip Library Victoria Road, South Ruislip, , HA4 0JE Phone: 020 8845 0188	Closed	10.00 to 1.00 & 2.00 to 7.00	Closed	10.00 to 1.00 & 2.00 to 5.30	10.00 to 1.00 & 2.00 to 5.30	9.30 to 4.00	Closed
West Drayton Library Station Road, West Drayton, UB7 7JS Phone: 01895 443238	Closed	10.00 to 1.00 & 2.00 to 7.00	Closed	10.00 to 1.00 & 2.00 to 5.30	10.00 to 1.00 & 2.00 to 5.30	9.30 to 4.00	Closed
Yeading Library Yeading Lane, Hayes, UB4 4EW Phone: 020 8573 0261	10.00 to 7.00	10.00.to 7.00	Closed	10.00 to 7.00	10.00 to 5.30	9.30 to 4.00	Closed
Yiewsley Library High Street, Yiewsley, UB7 7BE Phone: 01895 442539	10.00 to 7.00	10.00 to 5.30	Closed	10.00 to 7.00	10.00 to 5.30	9.30 to 4.00	Closed

Re-cycling sites within London Borough of Hillingdon



Site	Glass	Cans	Paper	Textile	Mixed	Books	Metal	Oil
Ruislip								
St Martins Approach Car Park			•	•				
Waitrose Car Park, Wood Lane	•		•	•	•	•		
Sainsbury Car Park, Victoria Road	•				•			
Civic Amenity Site, Victoria Road	•	•	•	•	•		•	•
Missouri Court, Bridle Road, Eastcote					•			
Uxbridge								
Western Avenue, Car Park	•							
Sainsbury Car Park, York Road	•		•	•				
Civic Amenity Site, New Years Green Lane	•	•	•	•	•		•	•
Sutton Court Road			•					
Hayes								
Pump Lane Car Park	•			•				
Sainsbury Car Park, Coldharbour Lane	•				•			
Tesco Car Park, Willow Tree Lane	•		•		•			
Civic Amenity Site, Rigby Lane	•	•	•	•			•	•
Yiewsley								
Otterfield Road Swimming Pool Car Park	•	•	•	•				

Re-cycling sites within London Borough of Hillingdon



Contact Details - For all recycling services provided by the council, including the network of recycling sites as well as the home collection service.

Postal Address: Waste Division, Central Depot - Block A, Harlington Road Depot, 128 Harlington Road, Hillingdon, Middlesex, UB8 3EU

Telephone: 01895 277507 **Facsimile:** 01895 277545

Opening Times: Monday-Friday, 9.00am – 5.00pm

Email Address: dmjones@hillington.gov.uk

Website: www.hillingdon.gov.uk/environment/waste

Kerbside Recycling (Items collected are newspapers, magazines, cardboard, cans and plastic bottles) is available to all residents within London Borough of Hillingdon.

Green Waste Kerbside Recycling is now available to all residents.

Primary Schools

- | | |
|--------------------------------|---------------------------|
| 1 Belmore | 21 Hermitage |
| 2 Bourne | 22 Highfield |
| 3 Breakspear | 23 Hillingdon |
| 4 Brookside | 24 Hillside |
| 5 Charville | 25 Lady Bankes |
| 6 Cherry Lane | 26 Longmead |
| 7 Colham Manor | 27 Minet |
| 8 Coteford | 28 Newnham |
| 9 Cowley St Laurence CE | 29 Oak Farm |
| 10 Cranford Park | 30 Pinkwell |
| 11 Deanesfield | 31 Rabbsfarm |
| 12 Field End | 32 Ruislip Gardens |
| 13 Frithwood | 33 Ryefield |
| 14 Glebe | 34 Warrender |
| 15 Grange Park | 35 West Drayton |
| 16 Harefield | 36 Whitehall |
| 17 Harlyn | 37 Whiteheath |
| 18 Harmondsworth | 38 William Byrd |
| 19 Hayes Park | 39 Wood End Park |
| 20 Heathrow | 40 Yeading |

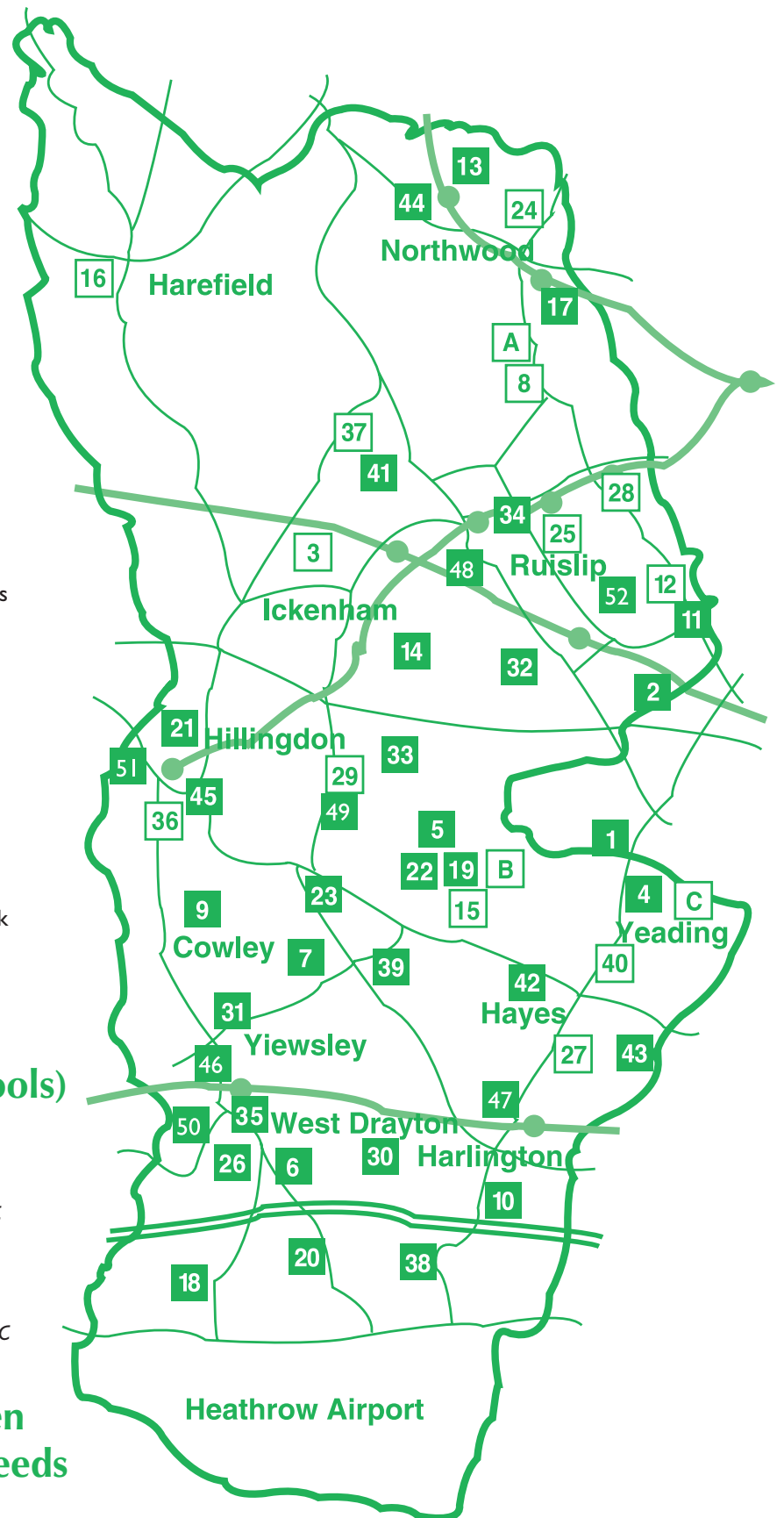
*Voluntary Controlled

Voluntary Aided (Faith Schools)

- | | |
|---|--------------------------------|
| 41 Bishop Winnington - Ingram CE | 47 Botwell RC |
| 42 Dr. Triplett's CE | 48 Sacred Heart RC |
| 43 Guru Nanak Sikh | 49 St. Bernadette's RC |
| 44 Holy Trinity CE | 50 St. Catherine's RC |
| 45 St. Andrew's CE | 51 St. Mary's RC |
| 46 St. Matthew's CE | 52 St. Swithun Wells RC |

Primary Schools for Children with Special Educational Needs

- | |
|--|
| A Grangewood School - Severe Learning Difficulties |
| B Hedgewood School - Moderate Learning Difficulties |
| C The Willows School - Emotional and Behavioural Difficulties |



□ Indicates separate infant and junior schools on the same site.
■ Indicates schools for the full primary age range.

Secondary Schools

- (A) Abbotsfield School (Boys)
- (B) Barnhill Community High School
- (C) Bishop Ramsey CE School (upper and lower school)
- (D) Bishopshalt School
- (E) The Douay Martyrs RC School (upper and lower school)
- (F) Guru Nanak Sikh School
- (G) Harlington Community School
- (H) Haydon School
- (J) The Hayes Manor School
- (K) John Penrose School
- (L) Mellow Lane School
- (M) Northwood School
- (N) Queensmead School
- (P) Ruislip High School (due to open September 2006)
- (R) Stockley Academy
- (S) Swakeleys School (Girls)
- (T) Uxbridge High School
- (U) Vyners School

Secondary Schools for Children with Special Educational Needs:

- (1) Chantry School (Emotional & behavioural)
- (2) Meadow School (Moderate learning difficulties)
- (3) Moorcroft School (Severe learning difficulties)

